

HOOPLA'S BIRTHDAY PARTY CONTRACT

Birthday Guest Name: _____ Date of Party: _____

Party #: _____ Party Start Time: _____ Party End Time: _____

We appreciate you choosing Hoopla's Family Fun and Grill for your party celebration. Our hope is your party will be both memorable and fun. To ensure the best possible experience we ask you to adhere to the following:

1. Please arrive at least 15-20 minutes before your party is scheduled to allow time for check-in. Check-in is located at the front counter. It is very helpful if you know the number of guests coming to the party.
2. The remaining balance of your birthday party must be paid in full at check-in. All parties must pay for a minimum of 10 children. All Hoopla Play Cards will then be issued to you. Any additional items purchased during the party must be paid for at the time of purchase. Once a party has been paid, the party package cannot be changed.
3. If you would like to add additional money to each of the cards for your party, the best time to do this is at check-in.
4. The party room is only accessible for the scheduled 2 hour time block (as noted above), not from the time of arrival. In your best interest, and the interest of other birthday parties it is important that you arrive and vacate the party room as scheduled.
5. Please arrange to bring your own birthday cake. We do not provide birthday cake, and it is therefore the only outside food or beverage permitted. Please do not bring any other outside food, snacks, or drink, as we have a wide variety of food available at our restaurant.
6. Food and drinks will be brought to you 15 minutes after the scheduled time of your party. Parties that arrive late will be served 15 minutes after completion of check-in. All food preparation takes at least 15 minutes. Our suggestion is to order all food at check-in.
7. As it is very difficult to gather children to the party room after they are in the arcade, we suggest that all food, drinks, and cake be consumed, presents opened, etc., before allowing the children to celebrate in the arcade.
8. A host/hostess will be assigned to your party. He/she will deliver your food to you and assist you with any questions/concerns that may arise. The host/hostess will assist in serving the food and drinks and clean up throughout the party.
9. All necessary paper goods are supplied. You are welcome to bring colored/themed goods if you so desire.
10. Please be aware of the following state-regulated requirements:
Hoop Slide – height requirement is less than 52".
11. Hoopla's is not responsible for inclement weather or mechanical problems. No refunds will be given.
12. In an effort to offer the best possible service, we ask that you complete the survey form at the end of your party.
13. Hoopla's accepts cash, Visa, MasterCard, Discover, and American Express. No personal checks are accepted.

Please contact us if you are in need of any further clarifications on the above or have any special requirements. We thank you in advance for your cooperation in these matters. Once again we value your business and patronage, and look forward to seeing you soon. The \$50 deposit will not be refunded in the event of cancellation or failure to show up for the scheduled party.

I have read, understand, and agree to the above terms.

Signed

Date

If contract is not signed and returned before arrival, you will be asked to sign it upon check-in. FAX 570-935-0020.